

Prepared by

Barrett Values Centre

This industry overview is drawn up from the results of 66 assessments from 15 different countries.

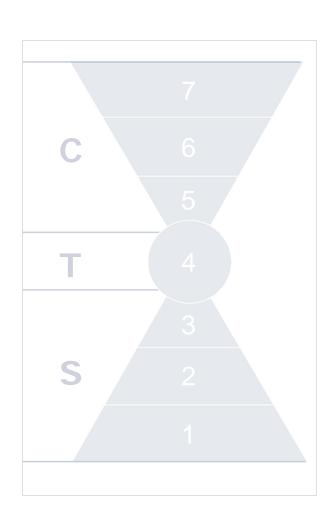
The percentage numbers are calculated using a weighted average, in order to ensure each assessment is proportionately represented.

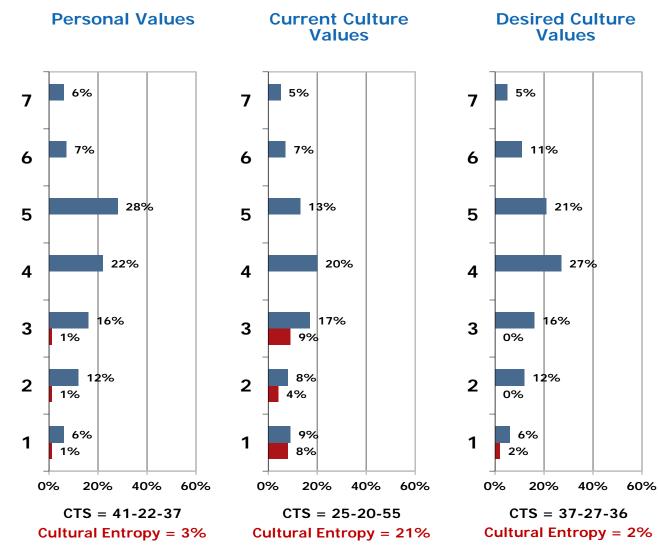


	Level	Personal Values (PV)		Current Culture Values (CC)		Desired Culture Values (DC)	
	7	7 6					
	6						
	5						
	4	4 3 2 1 IRS (P)=7-3-0 IRS (L)=0-0-0					
	3						
	2						
	1						
				IROS (P)=1-2-6-0 IROS (L)=0-0-1-0		IROS (P)=1-4-5-0 IROS (L)=0-0-0-0	
		honesty	43% 5(I)	customer satisfaction	29% 2(0)	teamwork	35% 4(R)
N	latches (commitment	38% 5(I)	profit	26% 1(0)	continuous improvement	34% 4(0)
P\	V - CC 1	<u>accountability</u>	31% 4(R)	teamwork	25% 4(R)	customer satisfaction	31% 2(0)
C	C - DC 5	family	28% 2(R)	continuous improvement	25% 4(0)	<u>accountability</u>	29% 4(R)
	V - DC 1	respect	27% 2(R)	results orientation	23% 3(0)	quality	27% 3(0)
new	requests	positive attitude	24% 5(I)	productivity	23% 3(0)	employee recognition	25% 2(R)
Cultur	ral Entropy:	continuous learning	23% 4(I)	quality	22% 3(0)	commitment	23% 5(I)
Curre	ent Culture 21%	integrity	23% 5(I) 22% 4(I)	cost reduction (L)	19% 1(0) 19% 3(I)	leadership development	22% 6(O) 22% 4(O)
		balance (home/work) responsibility	22% 4(I)	achievement	19% 3(I) 18% 4(R)	innovation	21% 2(R)
		responsibility	2270 1(1)	<u>accountability</u>	1070 1(11)	open communication	2170 2(1)

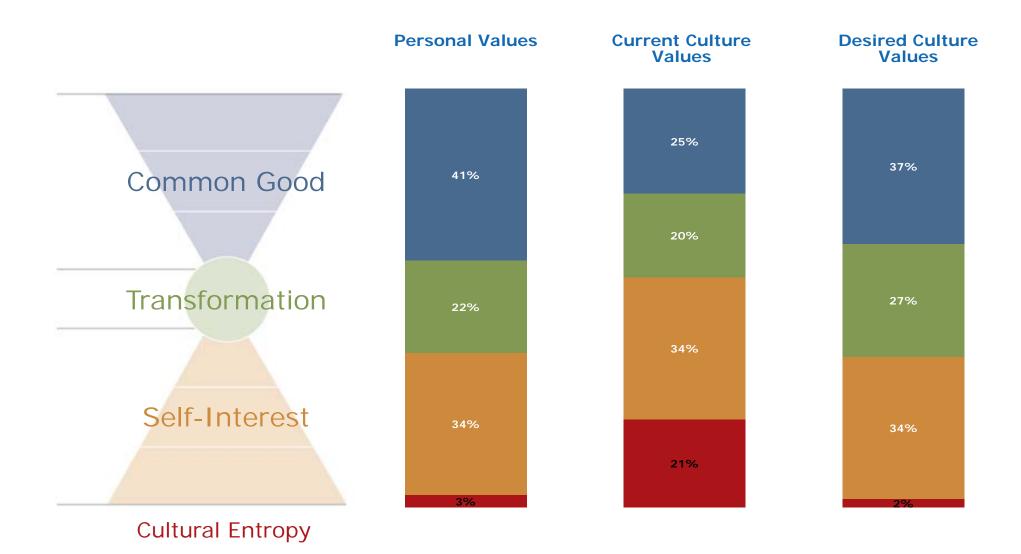
Black Underline = PV & CC
Orange = PV, CC & DC
Orange = CC & DC
Blue = PV & DC

P = Positive L = Potentially Limiting (white circle) I = Individual R = Relationship O = Organisational S = Societal











Cultural Entropy Report

Potentially limiting values reflect the degree of disorder within a system and are found only at levels 1, 2 and 3.

This table depicts the weighted average percentage of votes for Current Culture potentially limiting values by level.

The table only shows values that received 5% or more of the overall weighted average votes.

Level	Potentially Limiting Values (Votes)	Cultural Entropy %	
3	bureaucracy (18%) confusion (15%) long hours (15%) silo mentality (12%) hierarchy (11%) information hoarding (10%) power (5%)	9% of total votes	
2	blame (14%) internal competition (12%) manipulation (7%) empire building (6%)	4% of total votes	
1	cost reduction (19%) short-term focus (14%) control (14%) job insecurity (13%) caution (8%)	8% of total votes	
Total		21% of total votes	

This level of Cultural Entropy score reflects significant issues requiring cultural and structural transformation and leadership coaching.

It is important to reduce the Cultural Entropy score to improve performance.



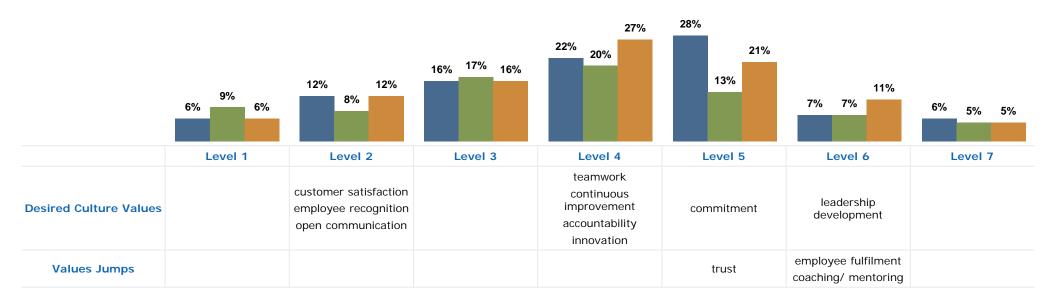
Values Jumps

A value jump occurs when there are more votes for a value in the Desired Culture than in the Current Culture. Listed below are the values with the largest increase in votes. The values in bold are represented in the Desired Culture.

	Current Culture Votes	Desired Culture Votes	Jump
employee recognition	10%	25%	15%
leadership development	10%	22%	12%
employee fulfilment	4%	16%	12%
coaching/ mentoring	9%	20%	11%
accountability	18%	29%	11%
innovation	11%	22%	11%
eamwork	25%	35%	10%
continuous improvement	25%	34%	9%
open communication	12%	21%	9%
rust	9%	18%	9%

Positive Values Distribution

This diagram shows the percentage of positive values by level. The table indicates the top Desired Culture values and Values Jumps, at the levels where more focus is requested.





Current Culture Values



Desired Culture Values

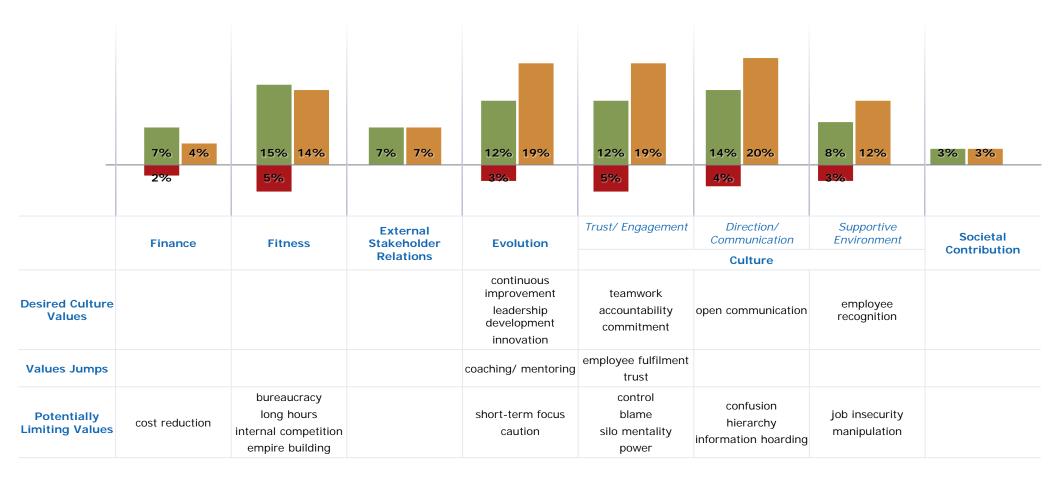


		Current Culture	Desired Culture	
Finance		profit cost reduction (L)		
Fitness		results orientation productivity quality achievement	quality	
External Stakeholder Relations		customer satisfaction	customer satisfaction	
Evolution		continuous improvement	continuous improvement leadership development innovation	
Culture	Trust/ Engagement	teamwork accountability	teamwork accountability commitment	
	Direction/ Communication		open communication	
	Supportive Environment		employee recognition	
Soc	ietal Contribution			



BNS- Values Distribution

This diagram shows the percentage of all values across the BNS areas. The table indicates the top Desired Culture values and Values Jumps in the areas where more focus is requested, and all the potentially limiting values.



Positive Values - Current Culture

Cultural Entropy: Current Culture

Positive Values - Desired Culture